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WINDOWS & MAC USERS, DECEMBER 2014

# How to Install the Citrix Receiver

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This guide gives instructions for Windows and Mac users to install the Citrix Receiver.

## INSTALLING THE CITRIX RECEIVER ON WINDOWS

The Citrix Receiver is an easy, one-time install that will allow you to use the Advanced Desktop. Follow these simple instructions to download and install the Citrix Receiver.

- Open the Internet Browser of your choice and navigate to [www.ngenix.com/support](http://www.ngenix.com/support).

### Download the Citrix Receiver



#### nFinity Workspace Customers:

For Windows 8.1, 8, 7, XP, Vista, 2003, 2008, 2008R2, or ThinPC: [Click here to download the Citrix Receiver.](#)

For Macintosh Users: [Click here to download the Citrix Receiver.](#)

[Click here for a guide to installing the Citrix Receiver](#)

- Next to *For Windows...* click *Click here to download the Citrix Receiver*, then open the download to continue
  - **Note:** If you are using Firefox, you may have to rename the name of the downloaded file from .txt to .exe
- Follow the installation prompts to complete the install. There is no need to add an account, as we will use [www.nfinitydesktop.com](http://www.nfinitydesktop.com) to access the Advanced Desktop.

The Citrix Receiver is now correctly installed. You will not need to do this again – this is a one-time install.

## INSTALLING AND CUSTOMIZING CITRIX RECEIVER ON MAC OS X

The Citrix Receiver is an easy, one-time install that will allow you to use the Advanced Desktop. Follow these simple instructions to download and install the Citrix Receiver.

- Open the Internet Browser of your choice and navigate to [www.ngenix.com/support](http://www.ngenix.com/support).
- Next to *For Macintosh Users*, click *Click here to download the Citrix Receiver*, then open the download to continue
  - **Note:** If you are using Firefox, you may have to rename the name of the downloaded file from .txt to .exe

## Download the Citrix Receiver



### nFinity Workspace Customers:

For Windows 8.1, 8, 7, XP, Vista, 2003, 2008, 2008R2, or ThinPC: [Click here to download the Citrix Receiver.](#)

For Macintosh Users: [Click here to download the Citrix Receiver.](#)

[Click here for a guide to installing the Citrix Receiver](#)

- Double-click *Install Citrix Receiver* to continue



- Follow the installation prompts to complete the install

The Citrix Receiver is now correctly installed. You will not need to do this again – now that the Receiver is installed we will use [www.nfinitydesktop.com](http://www.nfinitydesktop.com) to access the Advanced Desktop.